

Remote Work Safety Program



This page intentionally left blank



UNIVERSITY OF NEW MEXICO Department of Environmental Health and Safety

ly 13 400	Zacheny Peterson Zaghary Peterson (Oct 4, 2024 14:46 MDT)
Casey Hall	Zachary Peterson
Director	Manager, Safety
MTemy	Thanatos VonFox (Oct 4, 2024 10:30 MDT)
Melissa Terry	Thanatos VonFox
Chemical Hygiene Officer	Unit Administrator



DOCUMENT REVISION LOG

Document: Remote Work Program

Rev. No.	Effective Date	Revision Description	Pages Replaced	Completed by:
0		New Program		SRC
1	6/28/21	Added incident links and workman's comp poster		SRC
1.0	5/31/22	Reviewed SOP, no changes needed	N/A	SRC
1.1	7/26/22	Updated SOP name to reflect the HR Remote Work SOP, updated numbering system and tabbing layouts to reflect other SOPs, removed area on page 3 that had "attachments" followed by attachments so you can click directly to each attachment	All	VG
1.2	8/29/23	Updated attachment names, replaced Workers Comp poster, updated page layouts	8	TV
2	9/12/24	Added in a new section for the Culture of Safety page since it's an outward facing SOP, updated the link for reporting incidents, removed posture guidelines because that link doesn't exist, and added in the OSHA e-tools for setting up a workstation	1, 2, 6	TV



ACRONYMS & DEFINITIONS

EHS	Environmental Health and Safety
EOHS	Employee Occupational Health Services



TABLE OF CONTENTS

1.		Purp	ose	
2.		Scope		
3.				
		·		
4.	Roles and Responsibilities1			
	4.	1.	Environmental Health & Safety	
	4.2	2.	Supervisors	
	4.3	3.	Employees	
5.		Progr	ram Requirements	
	5.:	1.	Workspace	
	5.2		Equipment	
	5.3		Ergonomics	
	5.4		Reporting	
6.			chments	
Αt	Attachment A: Self-Certification Safety Checklist4			
Αt	tta	chme	ent B: Ergonomic Resources and Workstation Arrangements	
Δt	Attachment C: Workers' Compensation Act Poster			



1. PURPOSE

This program outlines safe work practices that must be followed by all employees who work remotely.

2. SCOPE

This program applies to all UNM employee that telecommute in any capacity (routine telecommuting, remote work, or situational telecommuting).

3. UNM'S COMMITMENT TO SAFETY

Safety is a core value of the University of New Mexico. UNM is committed to creating and fostering a culture of safety within the community. To learn more visit https://ehs.unm.edu/culture-of-safety.html

4. ROLES AND RESPONSIBILITIES

4.1. Environmental Health & Safety

- 1. Implements and maintains this program.
- 2. Develops and reviews applicable training programs.
- 3. Provides resources and guidance.
- 4. Investigates reported incidents/near misses.

4.2. Supervisors

- 1. Enforces this program.
- 2. Approve the tasks the employee will be performing remotely.
- 3. Ensure employees are trained in the tasks they will be performing remotely.
- 4. Review safety checklist (see Attachment A) with telecommuting employees and mitigate (to the extent possible) any hazards discovered.
- 5. Ensure employees have the appropriate equipment to perform their tasks safely in a remote environment.
- 6. Revoke telecommuting privileges if it is determined by the supervisor that the employee is working in an unsafe manner.

4.3. Employees

- 1. Follow the same safety procedures while telecommuting as they would onsite.
- 2. Maintain a safe work environment.



- 3. Complete the safety checklist (Attachment A) and correct any hazards discovered.
- 4. Reach out to supervisor or EHS for assistance with mitigating hazards in the remote setting.
- 5. Report any incidents or near misses as soon as possible to their supervisor, EOHS, and EHS via the Accident, Incident & Spill Reporting Formstack.

5. PROGRAM REQUIREMENTS

5.1. Workspace

An area specifically for work should be clearly defined.

- 1. The work area should be well illuminated. It is preferable to have the illumination coming from the side or from behind.
- 2. Means of egress need to be unobstructed.
- 3. The work area should be well ventilated.
- 4. Storage must be organized to minimize fire risk.
- 5. If heavy items are placed above the floor, the stand must be sturdy and placed close to a wall.
- 6. A First Aid Kit should be accessible.
- 7. A list of emergency contact numbers should be easily accessible.
- 8. A working smoke detector should be present.
- 9. An evacuation plan should be in place.

5.2. Equipment

- 1. Employee-provided equipment must be free from defects and suitable for its intended use.
- 2. Employer-provided equipment must be:
 - a. Free from defects;
 - b. Suitable for its intended use; and
 - c. Only used for its intended task or purpose.
- 3. UNM is not responsible for the cost, repair, or replacement of employee-provided equipment.
- 4. Defects with employer-provided equipment should be reported immediately so it can be repaired or replaced.
- 5. Extension cords must have grounding conductors.
- 6. Extension cords must not be connected or "daisy-chained".
- 7. Phone lines and electrical cords shall be secured to avoid tripping hazards.



- 8. Surge protectors should be used for computers, fax machines, and printers.
- 9. Computer components should be away from direct sunlight or heading sources.

5.3. Ergonomics

NOTE: EHS will not perform ergonomic assessments in remote workspaces but can provide guidance.

- 1. Ergonomics training is available on Learning Central.
- 2. Office equipment (desk, chair, computer, etc.) should be appropriately designed and arranged to prevent undue strain on any part of the body.
- 3. Please see Attachment B for resources and work station arrangements.
- 4. It is important to take breaks and stretch, preferably once every 30 minutes.

5.4. Reporting

- 1. Any injuries, incidents, or near misses must be reported in the same manner they would be onsite.
- 2. Injuries, incidents, or near misses are considered work-related only if they occur while work is being performed.
 - a. Examples:
 - i. If an employee drops a box of office supplies on his or her foot, it is work-related.
 - ii. If an employee cuts his or her finger while performing a work task, it is work-related.
 - iii. If an employee trips over a child while rushing to answer a work-related phone call, it is not work-related.
 - iv. If there is a fire in an employee's work area because of faulty wiring, it is not work-related.
- 3. The New Mexico Workers' Compensation Act Poster is included as Attachment C.

6. ATTACHMENTS



ATTACHMENT A: SELF-CERTIFICATION SAFETY CHECKLIST

Work Space			
Is there a clearly defined work space that is kept clean and orderly?			
Does the work space adequately accommodate workstation, equipment, and materials?			
Is the work space free from excessive noise and distractions?			
•	Is the work area adequately illuminated, preferably with the lighting to the side or behind the line of vision?		
Are floors clear and free from hazards?	the lighting to the side of behind the line of vision.		
Is carpeting well secured and free from fraying?			
Have throw rugs been removed to prevent tripping?			
Are exits free of obstructions?			
Is the area well ventilated?			
	oment		
Are supplies and equipment (both personally-owned and			
Is storage organized to minimize fire risk?	z company provided, in good condition.		
Are radiators and portable heaters kept away from flam	mable materials?		
Do extension cords have grounding conductors?			
Is any wiring or cords frayed or exposed? If so, replace in	mmediately.		
Are phone lines and electrical cords secured in order to a			
Do electrical enclosures have tight-fitting covers or plate			
Are surge protectors used for computers, fax machines,			
Is the electrical system adequate for the equipment bein	•		
Is equipment turned off when not in use?	.5 45-64.		
Are heavy items securely placed on sturdy stands close t	o walls?		
Are computer components away from direct sunlight & I	· · · · · · · · · · · · · · · · · · ·		
Are your files and data secure?	icut.		
Do you have an inventory of equipment, including serial	· ·		
Do you have and run anti-virus software?			
	Safety		
Is a First Aid Kit available?			
Is a portable fire extinguisher present?			
Is a working smoke detector present?			
Is there an evacuation plan in place?			
	omics		
Are chair casters secure and rungs/legs sturdy?			
Is the chair adjusted appropriately?			
Is your back adequately supported in the chair?			
Are your feet adequately supported by the floor or a footrest?			
Is the top of your computer screen at eye level?			
Is there space to rest your arms when not using the keyb	poard?		
Emergency Contacts			
Police	911		
Fire	911		
Hospital			
Primary Care Provider	·		
EOHS 505-272-8043			



Supervisor	
Employee Signature:	Supervisor/Reviewer Signature:

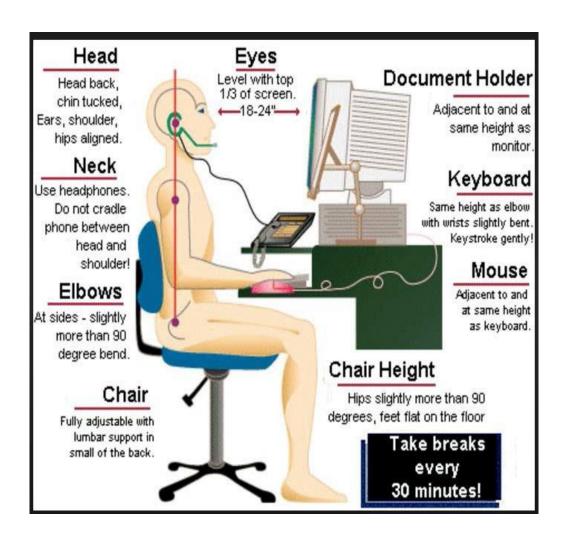


ATTACHMENT B: ERGONOMIC RESOURCES AND WORKSTATION ARRANGEMENTS

Resources

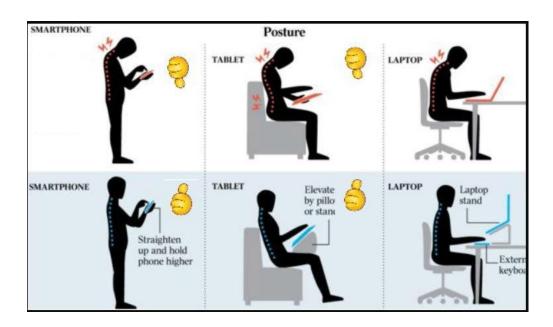
- 1. https://ehs.unm.edu
- 2. https://ehs.unm.edu/assets/documents/ergonomics/ergonomic-guidelines.pdf
- 3. https://www.osha.gov/etools/computer-workstations
- 4. https://news.unm.edu/news/ergonomics-tips-for-working-from-home

Workstation Setup





Smartphone, Tablet, and Laptop Use





ATTACHMENT C: WORKERS' COMPENSATION ACT POSTER

State of New Mexico Workers' Compensation Administration

WORKERS' COMPENSATION ACT

If You Are Injured At Work Si Se Lastima En El Trabajo

- 1) Notice -- In most cases you must tell your employer about the accident within 15 days, using the Notice of Accident Form.
- 2) You have the right to information and assistance from an information specialist known as an Ombudsman at the Workers' Compensation Administration,
- 3) Claims information -- Contact your employer's Claims Representative (see box below).
- 1) Aviso. -- En la mayoría de los casos usted debe de avisarle a su empleador del accidente dentro de los primeros 15 días usando las formas de Aviso de Accidente.
- 2) Usted tiene el derecho a información y ayuda contactándose con un especialista en información conocido como "Ombudsman" en la Administración para la Compensación a los Trabajadores.
- Información acerca de Reclamaciones. Contáctese con el representante de reclamaciones de su compañía.

Employer's Insurer / Claims Representative:		
Name:		
Phone #: .		
Address:		
Note: Empl	over must fill in insurer / claims representative information.	

YOUR RIGHTS

If you are injured in a work-related accident:

Your employer / insurer must pay all reasonable and necessary medical costs.

You may or may not have the right to choose your health care provider. If your employer / insurer has not given you written instructions about who chooses first, call an ombudsman. In an emergency, get emergency medical care first.

If you are off work for more than seven days, your ployer / insurer must pay wage benefits to partially offset your lost wages.

If you suffer "permanent impairment," you may have the right to receive partial wage benefits for a longer period of time.

 Ombudsmen are located at the following offices:

 Albuquerque:
 Farmington:
 Hol

 1-866-967-5667
 1-800-568-7310
 1-8

 1-505-841-6000
 1-505-599-9746
 1-5
 1-800-934-2450 1-575-397-3425

SUS DERECHOS

Si se lastima en el trabajo:

Su empleador / asegurador debe de pagar por los gastos médicos necesarios y razonables.

> Es posible que usted tenga, o no tenga, el derecho de escoger el proveedor de servicios para la salud. Si su empleador / asegurador no le ha dado instrucciones por escrito de quien es él que selecciona primero, preguntele o llame a un ombudsman. En una emergencia, obtenga asistencia médica de emergencia primero.

Si usted está fuera del trabajo por más de siete días, su empleador / asegurador debe de hacerle un pago compensatorio de prestaciones para compensar parcialmente la pérdida de su salario.

Si usted sufre "daño permanente," usted puede tener el derecho a recibir prestaciones parciales de salario por un periodo de tiempo más largo.

Roswell: Santa Fe: 1-866-311-8587 1-505-476-7381 1-575-623-3997 Las Vegas: 1-800-281-7889 1-505-454-9251

If You Need HELP Call:

Ask for an Ombudsman

Si Usted Necesita Ayuda Llame Al:

Pregunte por un Ombudsman

1 - 8 6 6 - W O R K O M P (1-866-967-5667)

Visit our website at: https://workerscomp.nm.gov

For FREE copies of this poster and Notice of Accident Forms call: 1-866-967-5667

USE A NOTICE OF ACCIDENT FORM TO REPORT YOUR ACCIDENT TO YOUR SUPERVISOR

EMPLOYER: You are required by law to display this poster where your employees can read it. Post the Notice of Accident forms with it. The poster without the Notice of Accident forms does not comply with law. You have other rights and duties under the law.



New Mexico Workers' Compensation Ad 2410 Centre Avenne, Albuquerque, New Mexico 87106 PO Box 27198, Albuquerque, New Mexico 87125-7198

Remote Work Program - R1.2

Final Audit Report 2024-10-04

Created: 2024-10-04

By: Thanatos VonFox (vgough@unm.edu)

Status: Signed

Transaction ID: CBJCHBCAABAAnDPcfShPwZSLYisMT7oMjixGRU5WIY59

"Remote Work Program - R1.2" History

- Document created by Thanatos VonFox (vgough@unm.edu) 2024-10-04 4:29:33 PM GMT- IP address: 129.24.33.82
- Document emailed to Zachary Peterson (zpeterson@unm.edu) for signature 2024-10-04 4:30:26 PM GMT
- Document emailed to Thanatos VonFox (vgough@unm.edu) for signature 2024-10-04 4:30:26 PM GMT
- Document emailed to Melissa Terry (melterry@unm.edu) for signature 2024-10-04 4:30:26 PM GMT
- Document emailed to Casey Hall (cbhall4@unm.edu) for signature 2024-10-04 4:30:26 PM GMT
- Document e-signed by Thanatos VonFox (vgough@unm.edu)

 Signature Date: 2024-10-04 4:30:45 PM GMT Time Source: server- IP address: 129.24.33.82
- Email viewed by Melissa Terry (melterry@unm.edu)
 2024-10-04 7:32:24 PM GMT- IP address: 73.26.190.131
- Document e-signed by Melissa Terry (melterry@unm.edu)

 Signature Date: 2024-10-04 7:33:35 PM GMT Time Source: server- IP address: 73.26.190.131
- Email viewed by Casey Hall (cbhall4@unm.edu) 2024-10-04 7:48:09 PM GMT- IP address: 104.47.56.126
- Document e-signed by Casey Hall (cbhall4@unm.edu)

 Signature Date: 2024-10-04 7:48:18 PM GMT Time Source: server- IP address: 129.24.33.77
- Document e-signed by Zachary Peterson (zpeterson@unm.edu)

 Signature Date: 2024-10-04 8:46:10 PM GMT Time Source: server- IP address: 174.28.81.39



Agreement completed.
2024-10-04 - 8:46:10 PM GMT